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CUSTOMER CONNECTION

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JM EAGLE SHUTS TULSA PLANT FOR IMPROVEMENTS

As part of its commitment to reinvest in its plants to make them more streamlined, cost effective and oriented toward better customer service, JM Eagle has temporarily shut down production at its Tulsa location.

Effective last week and expected to run into the fall, the shutdown provides JM Eagle the opportunity to reorganize the production floor for better efficiency and retrain the workers at the plant, one of the country's largest sources of polyethylene pipe.

JM Eagle's other facilities will continue to meet all product needs for customers typically supplied by Tulsa for no disruption in service. Additionally, the company will run lines at Tulsa to produce special orders as needed and manufacture fittings.

"At JM Eagle, we are committed to providing the highest level of customer service and continually strive to improve," says Dave Slawson, vice president of operations. "Sometimes this requires that we close a plant for a

short time to ensure we are meeting or exceeding these goals."

The shutdown follows JM Eagle's announcement in March that it is making multi-million-dollar technological investments in its 22 plants throughout North America to keep them competitive, cost-effective and cutting-edge. The company is currently negotiating with vendors both local to Tulsa and national to incorporate the most sophisticated production solutions.

The company closed two plants—Visalia, Calif., and Sunnyside, Wash.—for several months last year to make significant manufacturing improvements. These changes have already increased production and enhanced service to customers in those markets.

"We are excited about improving the Tulsa plant to keep it more viable in the long term," says Slawson. "We look forward to servicing our customers even more efficiently for many years to come."



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